Virtual Student Agreement and Connectivity Test

Before attending class as a virtual student at LRS Education Services, you need to complete all of the steps in this student agreement to verify that the system you are using to take the class has all of the correct components to make your experience the best it can be. Please follow the directions carefully and check that each step is completed.
All of the following tests and setup must be completed from the machine where the class will be attended!

Connectivity Test:

Step 1: Determine that Your Computer Meets the Minimum System Requirements

- Computer processor: Minimum 1.1 GHz or faster, 2 core
  Note: For Intel processors, the maximum speed achieved using Intel Turbo Boost Technology (Max Turbo Frequency) must be considered
- Memory: 4.0 GB RAM (Teams requires a dedicated 4 GB of RAM over and above any other system requirements)
- Hard disk: 3.0 GB of available disk space
- Display: 1024 x 768 screen resolution
- Graphics hardware: Graphics hardware acceleration requires DirectX 9 or later, with WDDM 2.0 or higher for Windows 10 (or WDDM 1.3 or higher for Windows 10 Fall Creators Update)
- Operating system: Windows 10, Windows 10 on ARM, Windows 8.1, Windows Server 2019, Windows Server 2016, Windows Server 2012 R2. Note: We recommend using the latest Windows version and security patches available.
- .NET version: Requires .NET 4.5 CLR or later
- Working sound card
- Headset with microphone

Step 2: Test Your Internet Access

- You will need a Broadband Internet connection (cable, fiber, DSL or better that provides a minimum of 512K speeds). Wireless and satellite connections are **not** recommended.
- Please note that your experience may vary based on connection speed.
- If you have the option available, **please do not log in to your VPN while attending class.**

Port requirements
- 1935 (RTMP), 80, 443 if SSL is enabled

Step 3: LRS Skillable Connectivity Test for Lab Environment

Skillable is a dedicated, preconfigured remote training lab environment created especially for technical professionals so they may practice and apply what they've learned in our technical training classes during and after the class.
- To fully participate in our online labs during training, you will need to ensure your system is equipped with the necessary requirements: **Connectivity Requirements.**
- Click the following link to launch a test lab: **Launch the Lab Orientation & Connectivity Check.**
  This will allow you to see if you are able to connect and function within the lab environment.
  The Lab will be online for approximately 5-15 minutes and may kick you out after testing. This is a compatibility test and not an actual virtual lab environment.

Need more help with your setup?
- Contact: Customer Support - Skillable
- Phone: 1-888-763-7730
- Email: Support Request (skillable.com)

Experience Assessment:

Please check the box for each true statement. The statements below are not requirements, but having these capabilities will make your virtual student experience easier and more enjoyable. Thank you.

Check all that apply.

My display(s) resolution is set to higher than 1024x768. ☐

I understand remote technologies, virtual computerization and Internet technologies. ☐

I am technically literate and have strong computer skills (2 - 4 years' experience). ☐

I have taken a web or distance learning class before. ☐

I have access to a computer that meets the system requirements. ☐

I have successfully connected to the LRS Skillable connectivity/lab test. ☐

I have successfully tested my headset with microphone. ☐

English is my Primary Language. ☐

Virtual Student Agreement:

All users enrolling in virtual student classes at Levi, Ray & Shoup, Inc. Education Services are required to review and agree with the specific terms and conditions associated with the virtual student modality.

The goal of this document is to set expectations as it pertains to the use of the intellectual property being presented via remote technologies and to ensure successful connectivity from the remote location to the respective classroom.

Attendance and Viewing

Standard class times are 8:30am – 4:30pm Central Standard Time. The remote student agrees to be logged in 30 minutes prior to start time on the first day of class, and 10 minutes prior to start on all subsequent days. Student agrees that the class fee provides viewing (lecture and demos) and lab access for a single registered individual. Student will not share lecture or lab activities with other individuals.

Third Party Recording Devices
The use of 3rd party recording or capture devices is prohibited for any use by students.

Skillable
LRS utilizes Skillable to establish connectivity and labs online subject to availability. LRS may provide your name to Skillable for purposes of lab access and class recording. You are required to maintain the confidentiality of Skillable's system and software and not share it with any third party.

Lab Computer Expectations
The student understands that the lab computer to which they have access is for conducting class labs only. Any exploratory tampering with the lab environment may break the configuration for that student's subsequent labs. Should the student deliberately or inadvertently break the lab configuration, Levi, Ray & Shoup Education Services will redeploy the standard lab image, but this may cause the student to fall behind at their own cost.

Connectivity Test
Student acknowledges that he/she has successfully performed the test as specified in the Remote Learning Connectivity Test document sent to him/her at time of registration. This test is critical to a successful virtual experience and **must be completed from the machine where the class will be attended**. Should the student require any assistance, the Connectivity Test document specifies resolution steps that should be followed.

Upon receipt by Levi, Ray & Shoup Education Services of this Virtual Student Agreement and Connectivity Test form, the student will have successfully completed registration in his/her Levi, Ray & Shoup Education Services class. Two to five days prior to class start, the student will receive by mail his/her course materials. During this time frame the student will also receive email notification with login credentials and instructions to access the Training Session.

By completing and submitting this form you are stating that you understand and agree to the terms and conditions of this Virtual Student Agreement and that you have completed each step of the Connectivity Test above.

Upon completion of all requirements Click Here when you have completed this form. Please include your name and class enrolled in the body of the email.